## **Complaint Report**

## Data for the month ending - 30th November, 2023

| Sr.<br>No. | Received from                | Pending<br>at the<br>end of<br>last<br>month | Received | Resolved* | Total<br>pending# | Pending complaints > 3 months | Average<br>Resolution<br>time^ (in<br>days) |
|------------|------------------------------|--|----------|-----------|-------------------|-------------------------------|---|
| 1          | Directly from Investors      | 0  | 0        | 0         | 0                 | 0                             | 0   |
| 2          | SEBI<br>(Scores)             | 0  | 0        | 0         | 0                 | 0                             | 0   |
| 3          | Other<br>Sources (if<br>any) | 0  | 0        | 0         | 0                 | 0                             | 0   |
| 4          | Grand Total                  | 0  | 0        | 0         | 0                 | 0                             | 0   |

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

## **Trend of monthly disposal of complaints**

| Sr.<br>No. | Month          | Carried<br>forward<br>from<br>previous<br>month | Received | Resolved* | Pending# |
|------------|----------------|---|----------|-----------|----------|
| 1          | Apr,2023       | 0   | 0        | 0         | 0        |
| 2          | May,2023       | 0   | 0        | 0         | 0        |
| 3          | June, 2023     | 0   | 0        | 0         | 0        |
| 4          | July, 2023     | 0   | 0        | 0         | 0        |
| 5          | August, 2023   | 0   | 0        | 0         | 0        |
| 6          | September,2023 | 0   | 0        | 0         | 0        |
| 7          | October, 2023  | 0   | 0        | 0         | 0        |
| 8          | November, 2023 | 0   | 0        | 0         | 0        |
|            | Grand Total    | 0   | 0        | 0         | 0        |

<sup>\*</sup>inclusive of complaints of previous months resolved in the current month.

#inclusive of complaints pending as on the last day of the month.

## **Trend of annual disposal of complaints**

| Sr.<br>No. | Year           | Carried<br>forward from<br>previous year | Received | Resolved* | Pending# |
|------------|----------------|--|----------|-----------|----------|
| 1          | 2020-21        | 0  | 0        | 0         | 0        |
| 2          | 2021-22        | 0  | 0        | 0         | 0        |
| 3          | 2022-23        | 0  | 0        | 0         | 0        |
| 4          | 2023-24        | 0  | 0        | 0         | 0        |
|            | Grand<br>Total | 0  | 0        | 0         | 0        |

<sup>\*</sup> inclusive of complaints of previous years resolved in the current year.

# inclusive of complaints pending as on the last day of the year.